

VICTOR M. NGUYEN

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OBJECTIVE: To obtain a position as a Systems Development Manager that utilizes my extensive applications development experience.

SUMMARY: Over ten years experience in application development that include all aspects of software life-cycle such as system analysis, gathering specifications, designing, prototyping, testing, and documentation.

- IT experience, specializing in rich-client and n-Tier application architectures.
- Good understanding of best application development practices with a unique mix of Leadership and Technical experience.
- Excellent Team Player with good inter-personal skills.
- Certified on JD Edwards EnterpriseOne Technical Foundation.
- Industry experience includes Pharmaceuticals, Oil & Energy, and Consumer Goods.

SKILLS:

- **Platforms:** Microsoft Windows NT/2000/XP/2003, IBM AS400, and UNIX.
- **Programming Languages:** JD Edwards Code, Visual Basic 6.0/.NET, C/C++, and Java.
- **Databases:** Oracle, SQL Server, DB2, and MS Access.
- **JD Edwards:** OMW, FDA, RDA, TC, Business Function, NER, SQL, OCM, and Security.
- **Networks:** Microsoft Windows NT/2000/XP, and UNIX.
- **Web/Internet:** HTML, ASP, PHP, JavaScript, VBScript, COM/DCOM, and IIS.
- **E-Mail:** Microsoft Outlook, and Lotus Notes.
- **Spreadsheet:** Microsoft Excel.
- **Presentation:** Microsoft PowerPoint, and Lotus Freelance.
- **Word Processing:** Microsoft Word.
- **Others:** Microsoft Project, Visio, Create!form, BizManager, and Systems QA.

EXPERIENCE: **Tiffany & Co. – Parsippany, NJ**
03/11 – Current
Senior Business Analyst – JD Edwards 8.12, Create!form 3.2.21

- Serving as a Business Analyst within Manufacturing systems.
- Managing and planning technical projects.

03/09 – 03/11
Nguyen Technical Services, [www.nguwentsc.com] – South Plainfield, NJ
Technical Consultant – JD Edwards Xe, 8.11, Create!form 3.2.21

- Serving as the technical consultant for JD Edwards and Create!form systems.
- Helping clients to install, upgrade, extend, and enhance JD Edwards and Create!form.
- Offering clients technical expertise in Visual Basic, Excel macros, and website design.

09/06 – 03/09
King Pharmaceuticals (formerly known as Alpharma) - Bridgewater, NJ
JD Edwards Developer / Analyst – JD Edwards Xe, 8.11, Create!form 3.2.21

- Served as the technical lead for all JD Edwards enhancements and implementations for the Animal Health, Pharmaceuticals, and API divisions.
- Assisted team in gathering business requirements and served as analyst/designer for various functional areas such as Finance, Distribution, and Purchasing.
- Performed data conversions for Pharmaceuticals and various API divisions.
- Participated in project planning, change control, data recovery, system improvement, standardized policies, business processes, and system integrations.
- Supported users on many JD Edwards technical and functional issues in Manufacturing, Distribution, and Finance as well as debugging production issues, ESU testing.
- Led, implemented, configured, trained, and maintained Forms system, Create!form and integrated with JD Edwards for a cost-effective and efficient printing and emailing of forms.

- Planned, developed, and supported many interface programs, conversion programs, reports, and interactive applications for various JD Edwards modules.
- Managed, enhanced, trained, and maintained all interface / data processing in JD Edwards that communicate between external and internal systems such as Khalix and Model N.
- Produced documentation for all modifications to JD Edwards and other systems that complied with Sarbanes-Oxley (SOX) regulations and internal audits.
- Led, implemented, configured, trained, and maintained Label system, BarTender and integrated with JD Edwards for a more proficient way of printing labels.
- Analyzed and performed complex modifications to the Work Order processing for a better selection of materials (Bill of Materials).

Russ Berrie – Oakland, NJ

09/05 – 09/06

JD Edwards Developer / Analyst – JD Edwards Xe, 8.10, Create!form 3.1

- Enhanced many Distribution & Logistics standard / custom applications and reports.
- Worked independently and closely with business users to improve Order to Cash processing.
- Supported users and worked with team members on application and report issues.
- Maintained and improved Create!form system for Invoice and Check printing.
- Analyzed, implemented, and supported an Automated Credit to Invoice system for A/R.
- Developed and supported order cancellation, order tracking, and inventory programs/reports.
- Implemented a system to track and produce reports for significant Sales Orders that allowed users to quickly respond and communicate within the organization.
- Performed various modifications to the standard Sales Order Entry application and its master business functions.

Oracle (formerly known as PeopleSoft & JD Edwards) – Iselin, NJ

10/00 – 09/05

CommonHealth

(6+ months)

Associate Consultant / Staff Consultant / Technical Consultant – JD Edwards Xe, 8.10

- Analyzed requirements and determined solutions for modifications to Contract Billing module.
- Produced technical design documents for modifications to Job Costing, Service Billing, and HR/Payroll programs.
- Developed applications and interfaces that allowed users to reallocate Job Cost Billing transactions, adjust Timecard transactions, record Journal Entries, and maintain Job Budgets.
- Maintained, supported, and documented modified programs as well as prepared and conducted demonstrations for the users.

Otis Elevator

(9+ months)

- Heavily modified the Profit Recognition program (UBE) that met user specific requirements for over/under billing, provision of loss, non-revenue jobs, closed jobs, and incremental revenue booking without reversals.
- Developed and modified Job Cost module related business functions, reports, and applications for revenue, costing, profit margin, loss-gain calculation, maintenance, inquiry, and review.
- Performed critical and complex modifications to Sales Order application that allowed users to inquire and maintain standard and other related information and also initiated user defined workflow processes.
- Analyzed and created a variable grid application that displayed only data relating to specific user tasks and their role of the company by used of JD Edwards security.

Pernod Ricard

(2+ months)

Merck

(3+ months)

- Performed modifications to the JD Edwards warehousing module and related reports.
- Assisted the team in gathering user requirements for the ongoing implementation.
- Modified Cycle Count reports to incorporate data from POMS system and bypass the standard cycle count process and use Merck defined method.
- Performed modifications to standard Purchase Order Print report to enable printing for both the purchase order and the purchase requisition.
- Built a customize business function that performed mass update to item branch categories to aid inventory management applications.

Liz Claiborne

- Performed modifications to financial (G/L, A/R, A/P) applications and modules as well

(13+ months)

as troubleshooted issues using the JD Edwards Debugger and Visual C++ Studio.

- Designed and implemented interfaces and applications which used to load text data into Purchase Orders, produce statistical reports, create log vouchers, and maintain missing information (e.g. vendor numbers, account numbers, etc.)
- Attended meetings to discuss with users and team members in regards to enhancements, issues, requirements, risks, testing plans, and integration procedures.
- Developed various reports, applications, and business functions using the JD Edwards Toolset and Debugger.
- Performed modifications to applications and business functions as well as troubleshoot issues for Distribution, Advanced Pricing, Payroll, and Human Resource.

Sprague Energy
(4+ months)

EDUCATION:

University of Connecticut. Storrs, CT

B.S.E. in Computer Science and Engineering, December 1999

Oracle/PeopleSoft/JD Edwards Training/University, 2000-2005

REFERENCES:

- Vincent Kelly, Manager of IT, (732) 371-8029
- Glenn Pinnel, VP of IT, (201) 233-8630
- Christine Cangialosi, Senior Developer/Analyst, (862) 684-3502